

Launch Goals



Learning Delivery

Throughout the Launch we leverage instructor-led training and eLearning to deliver learning solutions to cover:

- The core skills for every DistillerSR user.
- Administrator-specific training to ensure your projects run smoothly and efficiently.
- Training specific to your process to ensure you and your team have the knowledge to use DistillerSR.

Solution Template

A Solution Engineer will work with you to gather your review requirements while making best practice and efficiency recommendations across your process.

Using these requirements we'll develop and configure a template in DistillerSR that reduces time to value and standardizes your process across reviews.

How We Do It

We take a holistic approach to helping you succeed. From configuring your first project, to consulting on a complex research set up, or training your team and answering questions, we are here to ensure you are on the right path from day one.

Our Launch program includes:



Access to a Dedicated Solution Engineer and Learning Specialist



Project Management



Up to 3 Months to Complete All Project Activities

Launch Process



Kickoff

Our team of experts will guide you through everything in your DistillerSR Launch and coordinate your first training session.



Requirements

We will work with your team to learn your review process and reporting requirements, allowing us to make recommendations and fully develop your solution.



Solution Configuration

With your input our seasoned experts will design, configure, and test a solution for your team's needs in the DistillerSR platform.



Learning Delivery

DistillerSR's dedicated Learning Specialists will train your team on a wide range of topics, maximizing your ability to conduct faster, more accurate reviews.



Hand Off

Once we have handed off the solution template and any recorded training sessions, we will transfer your account to our incredible Support team. Support will ensure you have ongoing guidance with DistillerSR!



Phone: (613) 212-0051

Toll free: (844) 622-8727

505 March Road, Suite 450
Ottawa, Ontario, Canada, K2K 3A4

distillersr.com

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